

REPORT OF THE 2ND LAKE ZONE WASH FORUM

12th November 2014

Monarch Hotel, Mwanza



Submitted by:

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&

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ABBREVIATIONS AND ACRONYMS

BRN	Big Results Now
CSOs	Civil Society Organizations
LGAs	Local government authorities
LZC	Lake Zone WASH Forum Convener
MHM	Menstrual Hygiene Management
MoHSW	Ministry of Health and Social Welfare
MoW	Ministry of Water
MWAUWASA	Mwanza Urban Water Supply and Sanitation
NGO	Non-governmental organization
NSC	National Sanitation Campaign
RR	Regional representative, focal person
RWS	Rural Water Supply
SDGs	Sustainable Development Goals
SWASH	School WASH
TaWaSaNet	Tanzania Water and Sanitation Network
WASH	Water, Sanitation and Hygiene
WRM	Water Resources Management
WSDP II	Water Sector Development Program II
WSSCC	Water Supply and Sanitation Collaborative Council

ACKNOWLEDGEMENT

Governance Links and INTERTEAM would like to extend many thanks to and acknowledge the participation of TAWASANET Secretariat representative Mr. Darius Mhawi for the constructive guidance and background information for the management of the Lake Zone WASH Forum.

We would also like to applaud the management of the civil society organizations who are TAWASANET members from the Lake zone for their valuable time and intellectual contributions during the development of the workplan for Lake Zone WASH Learning Forum.

1.0 INTRODUCTION AND BACKGROUND

1.1 Introduction

The 2nd Lake Zone Water, Sanitation and Hygiene (WASH) Forum, organized by INTERTEAM, was held on 12th of November 2014 and was hosted by Governance Links Tanzania in Mwanza City at the Monarch Hotel.

The 2nd Lake Zone WASH Forum was a follow up forum from a one day learning forum held in Mwanza on 15th September 2014, organized by Water Supply and Sanitation Collaborative Council (WSSCC) for introducing Tanzania Water and Sanitation Network (TaWaSaNet) to a wide range of stakeholders in the lake zone. The first forum was also hosted by Governance Links.

The all-day long lasting 2nd Lake Zone WASH Forum was attended by 21 participants. The participants from partner CSOs came from the regions of Mara, Shinyanga, and Mwanza. The list of names and contact details of the 21 participants is attached to this report.

1.2 Background

Initially, the 1st Lake Zone WASH Learning Forum was a brain child of the WSSCC Engagement plan and TaWaSaNet strategy for the establishment of a zonal Water, Sanitation and Hygiene Forum. The lake zone, constituted by six administrative regions of Kagera, Geita, Mwanza, Shinyanga, Simiyu and Mara, is a forerunner initiative in establishment of zonal level coordination of WASH stakeholders. Lessons from this initiative are expected to inform the establishment of other zonal interventions and provide TaWaSaNet board experiences for developing and decision making on the zonal approach in Tanzania.

During the 1st Lake Zone WASH Forum a working group was elected and assigned to outline the next steps. The working group produced and disseminated an outcome document proposing a roadmap for coordinating the subsequent national-sub national relations in the WASH sector.

INTERTEAM, a Swiss Development Organization with a country office in Mwanza, decided to support the momentum of collaboration. INTERTEAM is an active stakeholder in the WASH sector, aligning its work to strengthen civil society strategic interventions in the WASH sector at national and zonal level. Therefore, INTERTEAM decided to organize and finance the 2nd Lake Zone WASH Forum to keep the momentum of collaboration between Lake Zone WASH stakeholders.

1.3 Objectives

1.3.1 Overall objective of the Lake Zone WASH Forum

The Lake Zone WASH Forum is a broad group of stakeholders working for water, sanitation and hygiene promotion at national, regional and district level. The overall objective of the forum is to increase voice, information and influence of citizens at district and ward level, in order to enhance WASH strategies within the Lake Zone.

1.3.2 Overall objectives of the 2nd Lake Zone WASH Forum

The overall objective of the 2nd Lake Zone WASH Forum was to provide an opportunity for analysis of the road map of the Lake Zone WASH Forum in relation to TaWaSaNet strategic directions at national and zonal levels.

1.3.3 Specific objectives of the 2nd Lake Zone WASH Forum

- A follow up on the road map outlined in the outcome document of the working group from the 1st Lake Zone WASH Forum
- Explore further engagement with stakeholders in the Lake Zone including INTERTEAM and Local Government Authorities
- Clarification of next steps in the zonal forum through an action plan for 2015

2.0 WORKSHOP PROCEEDINGS

2.1 Welcoming & introduction

Mr. Donald Kasongi welcomed warmly the participants of the follow-up Lake Zone WASH Forum. Mr. Donald Kasongi acknowledged INTERTEAM for their support to the zonal forum and TaWaSaNet for their commitment to go ahead with a zonal forum. Mr. Donald Kasongi emphasized the importance of being a pioneer in the Lake Zone, but also wanted to remind the participants – despite the exciting moment – that the manner how participants shall work together for achieving the overall objectives of the zonal forum should be questioned. After giving an overview to the timetable, Mr. Donald Kasongi closed his introduction speech with the statement that sanitation is a right for everybody. “Let’s make it happen!”

Afterwards, all the participants introduced themselves briefly. Mr. Donald Kasongi thanked the participants for introducing themselves and emphasized on the diversity of knowledge and experiences which came together for the forum. For the implementation of individual rights on WASH, an action plan for 2015 should be in place at the end of the day.

2.2 Welcome note from INTERTEAM and introduction

Mrs. Annatina Jäckle, country coordinator of INTERTEAM also welcomed warmly all the participants. She explained that INTERTEAM has an own interest to participate and collaborate with the Lake Zone WASH Forum. Mrs. Annatina Jäckle gave subsequently a brief overview to INTERTEAM for better understanding of INTERTEAMs motivation to support the zonal forum.

INTERTEAM is a Swiss Development Organization (NGO) with a country office in Mwanza. INTERTEAM is funded 50% by the Swiss Development Cooperation (SDC) and 50% by private donors. INTERTEAM is now since 10 years working with a specific country program for Tanzania. Aside from Tanzania on the African continent INTERTEAM is also working in Namibia. INTERTEAM does not financially support programs, INTERTEAM supports its local partner organizations with technical knowledge by providing them a Swiss expert as a development worker with an assignment of a usual length of three years. At the beginning of 2015, in total 17 people are assigned and will continue working with local partner organizations.

Mrs. Annatina Jäckle subsequently explained the six cornerstones of the country program which are preconditions for collaborating with INTERTEAM. The six cornerstones are as following: geographical focus (Lake Zone); thematic focus (WASH, Community Based Rehabilitation, and Psychosocial Support); strategic partnership with the local partner organization (to stabilize the triangular relationship between INTERTEAM, the development worker and the partner organization); Cluster Building; Capacity Building; Cooperation with other actors of the international development cooperation.

Mrs. Annatina Jäckle deepened the understanding of following two cornerstones. First, Mrs. Annatina Jäckle emphasized the interest to support a “cluster” within the WASH sector, but also mentioned that it is the first time for INTERTEAM doing so in Tanzania. Despite having some experiences coming from

other countries, INTERTEAM would like to give it a try within the Tanzanian setting. Anyway, INTERTEAM is motivated to support the Lake Zone WASH Forum through its development workers working together with attending participant organizations, which should result in future improvements of the recently initiated Lake Zone WASH Forum. Second, the holistic capacity building approach is a part of the capacity development model of INTERTEAM, which does not target at all to introduce policies on a national level. Capacity building means to build up the capacity of a concrete counterpart, to support INTERTEAMS local partner organizations and strengthen their capacities, improve existing structures and to strengthen networks and their linkages to their members. The task of INTERTEAM is to support processes, not to take over ownership and political responsibility.

2.3 Meeting background

Mr. Donald Kasongi thanked Mrs. Annatina Jäckle for introducing INTERTEAM to the WASH stakeholders. Before starting his presentation, Mr. Donald Kasongi opened the floor with following open questions: “So many challenges have to be overcome, how can we come up with WASH in the community? – What about commitment from the government? – There are many challenges, but what kind of challenges do we like to achieve?”



Subsequently, Mr. Donald Kasongi outlined briefly the background of the meeting, the stakeholders, the constituency, national-zonal/local linkages, journey to go and challenges to expect.

After earlier discussions between TaWaSaNet and WSSCC, having common grounds and common objectives, they agreed to introduce a zonal forum, for coming down on a micro level. They agreed to go ahead. Common bullet points agreed were

- focus on the Lake Zone, a Lake Zone specific context
- to grow together through joint-learning even if mistakes will be a part of the process
- to become accountable for implementing the own promises
- to engage, engagement for dialogues and resource allocation, because most of resources are going to the government and to ensure that resources are used as they are planned
- to strengthen the voice, “the more we are, the more people are listening to us!”
- networking

Stakeholders involved are investors, the corporate sector, local government authorities (LGAs) the Lake Zone WASH Forum with its members and other CSOs. Some stakeholders are maybe left out so far, but there has to be done ongoing mapping to identify other remarkable stakeholders.

The constituency contains six regions of the Lake Zone (Kagera, Geita, Mwanza, Shinyanga, Simiyu and Mara). It has been agreed that every region should be represented by two representatives to coordinate the zonal forum.

Mr. Donald Kasongi explained, that most of the CSOs are TaWaSaNet members, which links them up directly with the TaWaSaNet secretariat. TaWaSaNet is acting on the national level, while the Lake Zone WASH Forum forms a zonal body with the attending organizations working in the regions. The zonal forum must provide attending organizations or potential new member organizations an added value.

The journey so far: After having consensus on a zonal forum, WSSCC and TaWaSaNet inaugurated the first – forerunner – zonal forum in September 2014, hosted by Governance Links. A working group (Editruda Lukanga/EMEDO, Josephine Lemoyan/AFORD/WASAFI Consortium and Donald Kasongi/Governance Links) further developed the operational and communication structure, functional roles of the Lake Zone WASH forum and the coordination body, which have been described detailed in an outcome working group report. A follow-up meeting/the 2nd Lake Zone WASH Forum for keeping the momentum has then been facilitated by INTERTEAM in November 2014, again hosted by Governance Links. From this point of time, the representation and the operational structure have to be defined and an action plan for 2015 and roles and responsibilities rolled out.

Mr. Donald Kasongi assured that no risks exist, only challenges to be taken. He was calling for strong commitment of all the participants to ensure a realistic action plan for 2015. Resources have to be mobilized, financial and human resources. Mr. Donald Kasongi emphasized again on the fact, that the Lake Zone WASH Forum is a recently established zonal forum, which is a learning forum, which in term asks for prioritizing topics and establishing a focus. Coming away from traditional stakeholders, he encouraged the participants to think about other stakeholders to invite for the WASH dialogue. All these considerations are necessary part increasing the visibility of a zonal forum for creating a strong message and taking it up to TaWaSaNet on the national level.

It was further indicated that many outstanding factors (e.g. Global Risk Report; climate change; policy orphan in sanitation; inauguration of Sustainable Development Goals 2030 (SDGs); personal perception of hygiene and high donor dependency) could influence future works of the zonal forum. However, beyond these challenging factors the Lake Zone WASH Forum has to stand on an evidence based socket to ensure good practice. This calls for producing evidence, not only data.

Mr. Donald Kasongi closed by encouraging the participants of the zonal forum to acknowledge on the one hand all the challenges and on the other hand the gained opportunities to address them as a group.

2.4 The zonal approach to WASH learning

Mr. Darius Mhawi, representing TaWaSaNet at the zonal forum, gave a brief introduction to TaWaSaNet. TaWaSaNet is a national network for all the CSOs working in the water sector. TaWaSaNet was officially registered in 2008. He emphasized focusing on operational level of the zonal forum and the modalities how to run it. Mr. Darius Mhawi stressed on the pioneer role of the Lake Zone WASH Forum to reach the grass root level which will be a test for future replications in other zones. TaWaSaNet works strictly on the national level. Thus, coordinating networks working on zonal, regional, district or even on ward level is not easy. This calls for own coordination bodies working on joint specific issues and more members linked up together and working under the sector at all levels. Mr. Darius Mhawi acknowledged the wonderful work which is done on the grass root level for the sector – outside of Dar es Salaam. But he underlined to go now ahead as a raising champion in the Lake Zone with new ideas and many experiences from the grass root level to bring them up to a sub-national/zonal and afterwards to a national level through TaWaSaNets secretariat. Mr. Darius Mhawi thanked the working group for their commitment to shape the zonal forum as it actually looks like.

Mr. Darius Mhawi presented the proposed structure of the zonal forum and encouraged all the participants from attending organizations to become members of TaWaSaNet. The platform should motivate others, to be in as well, for active participation and dialogue. On the one hand the linkage to the national level is improved by having a strong zonal forum with many members, on the other hand TaWaSaNets member's voices would be better heard thorough TaWaSaNets secretariat. In the past, some organizations from the grass root level tried to address their issues themselves, directly, without any support of a network, which subsequently remained unheard. TaWaSaNet seems to be the leader in WASH related issues on the national level.



Tanzania is a huge country. Therefore it makes sense to have zonal forum to manage better the common challenges, and to raise a mutual voice, e.g. for the human sanitation policy which is not yet in place. For TaWaSaNet the process of having zonal platforms has high importance. Discussions took place in a convened board meeting with a new board elected during the annual general meeting in Dodoma. Mr. Darius Mhawi advised to avoid the formation of another WASH network at the zonal level, to think about the model which links the zonal forum directly with TaWaSaNet secretariat.

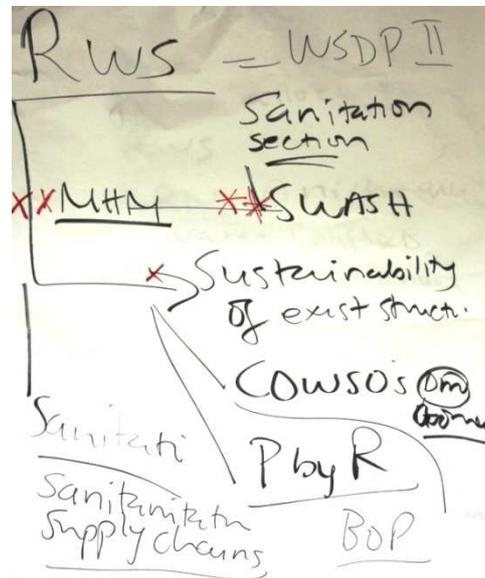
Before closing his presentation, Mr. Darius Mhawi emphasized on the potentials of TaWaSaNet (part of technical working groups MoW; National steering committee for Sanitation and Hygiene MoSHW; Joint Water Sector Review MoW; connected and well known by the Development Partners Group; in process: special seat for Joint Health Sector Review MoHSW) and the added values for all its members (simplified coordination; easier identification of needs on the grass root level; easier to share resources, expertise, and understanding; easier to reach extensive coverage of WASH strategic partners and key stakeholders; better understanding of each other's capacities and competences). With the closing note that addressing common challenges is already the first step going into the right direction Mr. Darius Mhawi completed his presentation.

2.5 National level priorities

"In every context, we need to focus, we need priorities. But we are still part of a bigger picture. Where are we now?"- Donald Kasongi, Governance Links

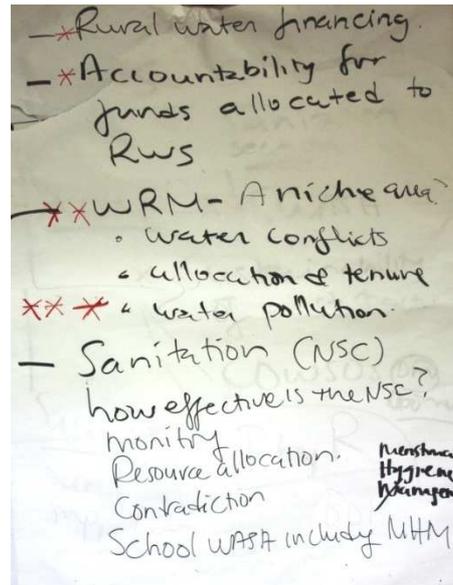
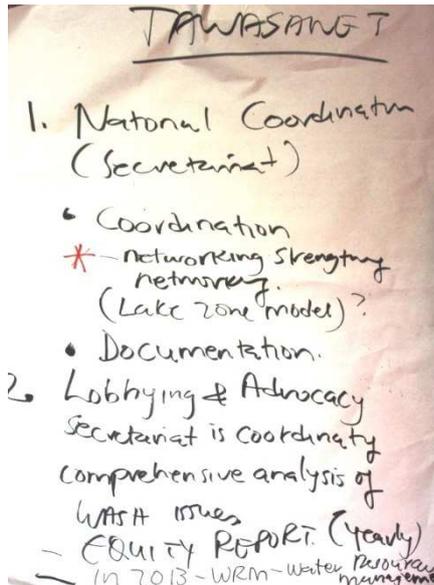
Mrs. Josephine Lemoyan, representing AFORD, gave a brief overview to the highlights within the WASH sector on the national level. Most of the money is originally coming from the Water Sector development Program II (WSDP II), which has different thematic areas. One part of the Rural Water Supply (RWS) program is the sanitation section (Sanitation department) which is "standing alone". Thematic areas within the RWS are Menstrual Hygiene Management (MHM), School WASH (SWASH), sustainability of existing structures, COWSOs. Within the sanitation section the approach of improving

the situation is more market based by supply chains. The key within the sanitation section is looking for innovation e.g. how to build up simple, affordable and fast toilets. More information can be found in the WSDP II report. Other sources of funds are coming from the DFIF (Department for International Development UK) which spends money by “P by R” (Payment by Result).



Afterwards, Mr. Darius Mhawi stated TaWaSaNet secretariats priorities and activities on the national level.

- National Coordination (Secretariat); networking, strengthening the zonal forums, depends very strong on the commitment and the products of the work on zonal/regional level
- Documentation
- Lobbying and advocacy; making comprehensive analysis in WASH related issues, yearly Equity Report as a product of the Joint Water Sector
- Rural Water financing
- Accountability for funds allocated to RWS
- Water Resources Management (WRM); competition between basin offices and suppliers opens the floor maybe as a niche for CSOs?
 - o Water conflicts
 - o Allocation of tenure
 - o Water pollution
- National Sanitation Campaign (NSC); how effective is the NSC?
 - o Monitoring
 - o Resources allocation
 - o Contradiction
 - o SWASH including MHM
- Policy for Sanitation in place, draft already exists



2.6 Priorities for the Lake Zone WASH Forum – Results from the group work

After getting an overview to the priorities on the national level, Mr. Donald Kasongi bridged over to the group works by facing the participants with some concrete examples of challenges within the WASH sector. The facilitators of the group work, Mr. Moses Wambura (Badilika Foundation) and Mr. Nashon Msafiri (EMEDO) tasked the participants to brainstorm for setting a base of the zonal forum. Small groups of three to four people were asked to write down their favorite priorities for the WASH context in the Lake Zone. The procedure for setting a base of the zonal forum took in total three rounds to identify specific topics for further discussions about activities planned in 2015.

First round results from the groups as follows:

- Prevention of water borne diseases
- Illegal fishing
- Waste disposal systems (hospitals, cities, communities...)
- WASH learning; issues of education & awareness
- Water storage
- Household water treatment – Household sanitation
- Water recycling management systems
- Social media; media interventions, awareness raising
- Women empowerment in WASH
- Unsustainable farming
- Toilets in public places and access; building toilets; low toilet-pupil ratio
- Networking: communication and information sharing
- Rural water financing
- Accountability for funds
- Water resource management
- Water pollution (through industries, farming, mining...)
- School WASH; hand washing; fit for school approach
- MHM
- Sustainability of existing structures

Some open plenary discussions on divers WASH related issues emphasized that improving the nowadays situation in WASH is very strong correlating on attitudes of people. Lack of money and poverty is truly a big limitation for improving WASH situation especially in rural areas, but must also be approached by individual behavior changes targeting the own perception to value WASH issues – practically and monetarily.

The facilitators then asked the groups to rank the priorities and choose the three most important WASH topics. Supporting questions for the second round have been given by the facilitators and some of the participants to take strategic decisions: What are we good at? What is our daily business? From which experiences can we benefit most? For whom is the action plan? Where do we see consensus of what we contribute?

After collecting the priorities chosen by the groups, the second round ended up with a plenary discussions which lead to following temporary clusters:

- School WASH, MHM and women empowerment
- Household sanitation, water pollution and water recycling systems
- WASH learning
- Networking
- Accountability, accountability for funds
- Social media and innovative media interventions for rural WASH
- Prevention of water borne diseases

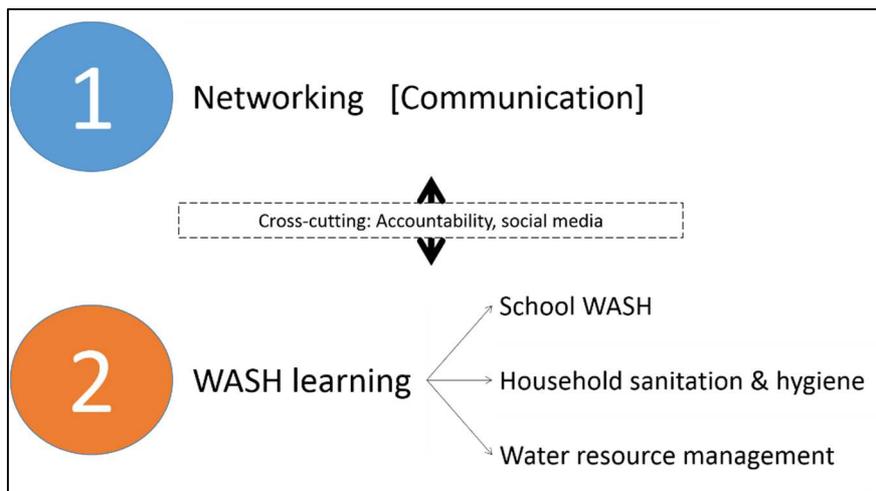


After having lunch together, Mr. Donald Kasongi opened the discussion for the third round of identifying specific topics. He indicated to unpack now the clusters while considering limitations of the budget to define a realistic action plan for 2015.

It has been emphasized that in the past, all work in sanitation have been off track. Sanitation is not going without hygiene. These two topics are very near related and only case studies drive to evidence which in turn convinces decision makers and increases the likelihood for introducing policies. Other votes recommended to shift household sanitation towards WASH learning. Water borne diseases have been seen overlapping with other clusters and therefore been removed from the radar. From the view of TaWaSaNet working on the national level, documentation and networking seemed to be the most

important tasks. The cross-cutting potentials of accountability and social media have been discussed. Mr. Darius Mhawi emphasized on having a future platform for sharing, and introduced the idea to have a two component focus: A coordination body and a WASH learning component with the two subordinate thematic focus sanitation & hygiene and water resource management. Some critical voices scrutinized the implementation of having a good communication, a good sharing of documents, which already very often internally lacks within organizations. Moreover, this would impact accountability. Another input was to replace water resource management with access to water. The participants agreed, that water resource management is a comprehensive think, which should stay open but needs more insight.

Finally, it has been decided to develop and use following scheme for defining the actions to be undertaken in 2015:



The coordination will be responsible for networking (and communication as a part of it). The participants and members of the zonal forum will undertake activities in school WASH, household sanitation & hygiene and water resource management as subordinate themes of the overall thematic focus of WASH learning. Accountability and information sharing by social media are considered as cross-cutting issues.

2.7 Decisions for the coordination body

The plenary assembly asked Governance Links to prolong their voluntary work and endorsed them for one year as a zonal convener. Governance Links assured to take over the role as a convener and was then confirmed with applause.

Afterwards a draft of responsibilities for the convener of the Lake Zone WASH Forum has been established:

- Access; online platform; having a communication group
- Tracking action plan and implementation
- Liaise with regional focal institutions/focal persons (= regional representatives)
- Liaise with TaWaSaNet; e.g. identification of focal institutions/focal persons from the six regions
- Give the direction, lead preparations of learning events
- Leadership for issues of members

The role of the regional representatives seems not yet completely clear. The regional representatives will act as focal persons to communicate with the convener and represent their own regions. The two

representatives of each of the six regions have not yet been decided. Attending participants have been welcomed to take over a role of a regional representative.

2.8 Group discussions and consensus building on the actions to be undertaken in 2015

Mrs. Josephine Lemoyan facilitated the next step to go further with defining actions to be undertaken in 2015. Two groups (1 WASH Learning; 2 networking) have been formed to brainstorm about following bullet points:

1. List of activities to be undertaken in 2015
2. Responsibility (Who will be the leader for the corresponding activity, who has the capacity?)
3. Mention of potential strategic partners, in- and outside the Lake Zone

2.8.1 Result from group Nr. 1 – Learning

Area	Activity	Responsibility
Household sanitation and hygiene	<ul style="list-style-type: none"> - To collect, synthesize and disseminate different promising practices for learning - Organize a session for learning and awareness raising through exhibition. Invite private sector - To coincide with national and international events, e.g. world water day, toilet day 	i) Governance Links to initiate the process ii) Any institution to volunteer for the collection and synthesis Organizations ↓ EMEDO MHSP-ACT ↓ EMEDO will send an info to all organizations

Potential partners:

- SNV
- WaterAid
- Private sector (exhibition manufacturer?)
- Bugando Medical Center (should be asked for learning materials)

Group 1 was discussing and looking for feasible, ambitious but not unreachable activities for 2015. To do so, group 1 tried to find out, how far they want to go in 2015 and with which activities. This is the reason why they selected one topic from WASH learning, household sanitation and hygiene. For the first three months group 1 planned to collect ideas, to disseminate them to the members and then to synthesize the contributions from the organizations, under an initial lead from Governance Links. Coinciding with national or international events an exhibition is planned to raise awareness about household sanitation and hygiene. EMEDO took over the general lead for this activity.

2.8.2 Result from group Nr. 2 – Networking

Internal (Coordination body and members of the zonal forum)		
Themes	Actions 2015	Responsibility
Timeline/timeframe	- Establish timeline and activities	Lake Zone convener (LZC), regional representatives (RR)
Acquisition of members	- Identify and invite	Regional representatives
Communication and information sharing	- Quarterly reports - Dropbox - Yahoo- or google-group	Lake Zone convener, TaWaSaNet
Database	- List of core competences of members - List of contacts	(LZC and RR)
Finances	- Budget	

External		
Themes	Actions 2015	Responsibility
Acquisition of members	- Contact email addresses - List of focal persons	(LZC and RR)
Communication and information sharing	- Providing information about Lake Zone WASH Forum and TaWaSaNet Secretariat - Social Media; Facebook, Twitter - Traditional Media; Radio, Newspaper	

During the discussions, group 2 decided to divide networking/communication into an internal and an external action plan for 2015. Aside from some defined actions to be undertaken for the coordination body (establishing of budget, members lists, sharing platform like dropbox or yahoo-/google-groups etc.) the open question how to reach internally and externally people have been mainly discussed. The appropriate use of social media seems not yet clear.

Due to lack of time, the consensus agreed to forward the responsibility to the Lake Zone WASH Forum convener and the focal persons from the regions to further develop the distribution of responsibilities to the particular action points resulting from the group work.

2.9 Mobilizing resources for the 2015 plan

In a final plenary session, Mr. Darius Mhawi emphasized the importance of mobilizing resources. He asked the participants for a last brainstorming about getting an idea about already available and in future needed resources:

Different types of resources

- Human resources √
- Time (√)
- Financial resources, funds
- Materials (IEC, manuals, songs, videos) √
- Information
- Existing networks (√)

Possible projection/sources

- Tanzanian government – funds, information
- TaWaSaNet – funds, information

2.10 Closure of the forum

The 2nd Lake Zone WASH Forum was closed with a consensus for a way forward. Governance Links and INTERTEAM apologized for the very ambitious timetable, but are grateful for the active participation and the initial base laid for the actions to be undertaken in 2015. INTERTEAM announced to honor active commitment of members of the Lake Zone WASH forum and to support the convener Governance Links through its development workers with further developing the action plan and building up the coordination body.

3.0 APPENDIX: List of participants of the 2nd Lake Zone WASH Forum

No	Participants Name	Organization	Address	Email	Phone
1.	Andrew Kwezi	WEDECO LTD	Box 125- Shinyanga	kweziandrew@yahoo.com	0784-371-436
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3.	Donald Kasongi	Governance Links	Box 1923 Mwanza	donaldkasongi@yahoo.co.uk	0754-830-828
4.	Dr. Japhet Z.L.Ng'weshemi	MHOLA HEALTH CENTER	Box 7516 MZA	mholahc2014@gmail.com	0784-214-449
5.	Edwin Soko	MPC/OJADACT	Box 2516 Mwanza	edwinsoko22@gmail.com	0754-551-306
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